

About the WORKER ADVISOR BRANCH

WHAT DO WORKER ADVISORS DO?

Worker Advisors help you and your dependents appeal decisions made by the WCB. They provide expert advice and act as your representative, at no charge.



Worker Advisors Offer

EDUCATION

We explain WCB legislation and policy and how it applies to your claim.

ADVICE AND SUPPORT

We provide advice and guidance on navigating the WCB system and help you locate evidence to support your case.

REPRESENTATION

We represent you through all three levels of appeal - the WCB Customer Service Department, the Dispute Resolution and Decision Review Body (DRDRB), and the Appeals Commission (AC). Our Advisors attend hearings with you, write submissions, and make arguments on your behalf.



INDEPENDENT FROM WCB

The Advisor Office is a program of the Government of Alberta. We are independent from the WCB. Advisors provide relevant, objective, and confidential advice.

EXPERTISE IN WCB LEGISLATION AND POLICY

Our Advisors are highly trained professionals with in-depth knowledge of WCB legislation, policy, and procedures. They use their expertise to assess WCB decisions and recommend appropriate actions tailored to your specific claim or account.

SERVICE ELIGIBILITY

Any worker with a WCB Alberta claim is eligible to access our services at no cost.

WE ARE HERE TO HELP

Contact us for assistance at the toll-free number below, email us at advisoroffice@gov.ab.ca, or visit our website at advisoroffice.alberta.ca